

## Partnership Profile



## - The SHI/HP Partnership

### SHI is currently ranked as one of the top HP partners worldwide

- Double-digit growth across the board in HP FY2014
  - » 23% YoY growth in HP Enterprise Group (EG); ranked #2 in the U.S.
  - » 15% YoY growth in HP Printing & Personal Systems (PPS); ranked #4 in the U.S.
- 21+ HP Certified Accredited System Engineers (ASEs) on staff including HP EG Master ASE Certified Systems Engineers
- ▶ 2014 HP PartnerOne Global Reseller of the Year
- > 2010 HP Enterprise Group (EG) Cross-Portfolio Platform Growth Award

### HP Platinum Partner - SHI holds designations in the following areas:

- ▶ EG Converged Infrastructure Platinum Specialist
- PPS Platinum Partner
- PPS Gold Client Virtualization Specialist
- PPS Gold Managed Print Specialist
- PPS Gold Designjet Specialist
- PPS Gold Workstation Specialist Partner
- > SW Software Specialist
- SW Software Silver IT Management Specialist
- SW Software Silver TippingPoint Specialist
- HP Cloud Agile Partner

# SHI maintains Full HP Enterprise Authorization and Full HP Authorization to sell ALL HP Product Lines

### SHI's Value-Add -

- 30+ on-site resources dedicated to supporting HP's various product lines and cultivating the relationship between SHI and HP
- Dedicated HP National Partner Business Managers by business segment
  - » Liaisons to HP in support of SHI's HP end-user customers
- 24 Regional Partner Business Managers that support SHI's end-user customers at a local level
- Direct/strategic relationships with HP's distribution channels
- On-site demo lab backboned on HP Converged Infrastructure
- Support for hardware demo placements to end-users through two separate demo pools (HP's and SHI's own) guaranteeing the latest PC, print, server, storage, and networking products for 30-90 day trials
- Assessments and roadmap support
- Full configuration department onsite capable of a wide array of services such as warehousing, imaging and asset tagging

# SHI Services — Portfolio

### Client and Print Services

- Mobility
- Windows Migration
- Client/Desktop Management
- Configuration and Imaging
- Virtual Desktop Infrastructure
- Deployment Planning Services
- Managed Print Services

### Lifecycle Services

- Deployment and Support
- Product Protection, Warranty and Maintenance
- Asset Disposition and Remarketing

### Cloud Services

- Software as a Service
- Platform as a Service
- Infrastructure as a Service
- Cloud Consulting
- Backup as a Service

### Data Center Services

- Microsoft WindowsServer 2003 Migration
- Virtualization
- Storage and SANDesign and Installation
- Server Installation and Configuration
- Network Installation and Configuration
- Backup and Recovery
- Custom Projects

